

COMMITMENT OF THE MANAGEMENT

The management of Mattheeuws (also companies Transport Denecker NV, Romac Fuels NV, Bulmac NV, Transport Mattheeuws NV, Mattheeuws Eric SARL, Mattheeuws Eric LUX, Transports J-M Dumont SPRL) will engage themselves into following the internal management system of “quality, safety and environment” which came into force with the standards of ISO 9001 2015 as well as the SQAS questionnaire and that focus on four pillars:

Pillar 1: Improve the hygiene, safety, health and quality of life of the employees by education and information.

- ⇒ The companies will take care of all the transport commands as stipulated in the legislation for road transport.
- ⇒ Permanent education of the employees, from start at the company and during the whole career and this for all the tasks they perform.
- ⇒ Behaviour Based Safety (BBS) trainings. The goal of these trainings is to increase the safety during the performed activities by positive influencing the behavior of the drivers by means of observation, communication and feedback.
- ⇒ Inform the employees with instructions concerning general and specific information about the company and their work.

Pillar 2: Application of a policy of preventing risks that arise in the field of HSQE with the intention to avoid all damages (material and immaterial damages)

- ⇒ Identify, analyze and control the risks of HSQE by systematic analyzes. Both audits on the field and passing information by the employees in the workplace (workers, chiefs, direction,...).
- ⇒ Reduce the number of accidents at work and accidents with material.
- ⇒ Guarantee the safety of the health and working conditions of the employees. Set up a prevention policy against alcohol abuse.
- ⇒ Be vigilant for the ergonomics of the employees.
- ⇒ Be aware of the impact on the environment and actively looking for solutions to limit this impact (buy new material with the highest euro-norm, looking for alternative energy sources,...)

Pillar 3: Correct deployment of the necessary resources and staff to maintain and improve the satisfaction of our clients.

- ⇒ Master the core activity.
- ⇒ Strengthen the competitiveness in our sectors and following our clients.
- ⇒ Improve our communications resources towards our clients.

Pillar 4: Master the resources we use for our exploitation.

- ⇒ Control the maintenance of our material and our infrastructure. This both with our own maintenance scheme as with legal due dates.
- ⇒ Secure our infrastructure and systems in order to execute our activity in an efficient way.
- ⇒ Explain the operation of our systems to the employees so that they can perfectly work with it.

It is intended that the used system shows that no disadvantageous quality changes affects our transport orders. Mattheeuws would like to take the lead in guaranteeing human, animal and environmental health and safety and improving the quality of the transport.

The managers of Mattheeuws support integrally the content of the driver manual and all supplementary documentation and demand that all provisions are strictly followed by the employees. The managers of Mattheeuws take responsibility that this policy is known, understood, introduced and maintained in all departments of the company.

Mattheeuws commits to compliance with ISO-regulations concerning the road transport and all other extern requirements such as legal obligations and customer requirements and to act accordingly. One time a year we ask an external organization to evaluate the effectiveness of our system and whether we has met the ISO-regulation. Registrations of such evaluations are being kept.

Signature:

Place: Neurme
 Date: 15/02/2021

Name director: Mathieu Vender Paelt
 Signature:



Objectives are being held in DOC01-1