## ENGAGEMENT WITH MANAGEMENT

The management of Mattheeuws (also Transport Denecker SA, Romac Fuels SA Bulmac SA, Transport Mattheeuws SA, Mattheeuws Eric United Kingdom, Eric Mattheeuws SARL, Mattheeuws Eric LUX, Transports JM Dumont SPRL) undertakes to follow the internal management of "quality, safety and environment which came into force via the ISO 9001 2015 standard as well as the SQAS questionnaire (transport) and to focus on four pillars.

Pillar 1: promotion of hygiene, health, safety and quality of life through education and staff information

- ⇒ Companies will pay attention to all transport as stipulated in the legislation for road transport.
- ⇒ The continuous training of workers: the commissioning of the employee and during their career in the different tasks they undertake.
- ⇒ Safety trainings behavior based (BBS). The goal is to increase safety during activities by positively influencing driver behavior through observation, sponsorship, communication and feedback.
- ⇒ Brief employees on instructions and with general and specific company and job information.

Pillar 2: application of a risk prevention policy in the field of HSQE to avoid any damage (material and immaterial damage)

- ⇒ The identification, analysis and management of the risks of analyses, audits and the communication of the results to the personnel concerned.
- The reduction in the number of accidents in the workplace as well as the reduction in property damage.
- ⇒ The guarantee of safety, health and working conditions for employees. There is also prevention against alcohol and drugs.
- ⇒ Be vigilant about ergonomics in the workplace.
- ⇒ Be aware of the impact on the environment and seek solutions to limit this impact (buy equipment with the highest euro standard, seek alternative energy sources, etc.)
- ⇒ Non-conformities that are included in the ISO system will be analyzed and examined according to the PLAN-DO-CHECK-ACT procedure

Pillar 3: the correct use of resources and personnel so that we can keep our customer content.

- ⇒ Master the basic activity
- ⇒ Strengthen our competitive position in our sectors and follow up our customers.
- ⇒ Improve communication with our customers.

Pillar 4: management and security of the resources we use

⇒ Maintenance and control of our equipment and infrastructure via our own maintenance programs, taking into account legal deadlines

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- ⇒ Security of our infrastructure and systems so that we can carry out our business effectively.
- ⇒ The explanation and formation of our systems

The system is expected to use the proposed changes in quality and safety during transport.

In this way, Mattheeuws wants to take responsibility for the role of the transport chain, so that the safety of humans, animals and the environment is guaranteed.

Mattheeuws managers have provided the content of the manual driver and the underlying documentation and therefore demanding that these provisions are strictly adhered to by staff. Mattheeuws managers ensure that this policy includes in all parts of the company is applied and maintained.

Mattheeuws managers are committed to respecting fundamental human rights, working conditions and working hours, non-discrimination, freedom of association, prohibition of employing people who are not of the age required by the law.

Mattheeuws is committed to complying with ISO, road transport legislation and all other legal requirements as well as customer requirements.

The policy will be reviewed at least once a year to assess our effectiveness as well as to be in compliance with the requirements of the ISO9001:2015 standard. Records of these reviews will be kept.

Signature:

Location: Furnes

Name of manager: Vander Paelt Mathieu

Date: 02/01/2024

Signature:

The objectives are included in **DOCO1-1**.